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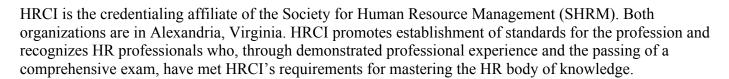
LOLLER EARNS PROFESSIONAL IN HUMAN RESOURCES CERTIFICATION

BURLINGTON, VT — Vermont Housing Finance Agency (VHFA) Director of Administration **Patricia Loller** was certified a Professional in Human Resources (PHR) by the Human Resource Certification Institute (HRCI).

The certification is the result of an intensive course of study in strategic planning, compensation and benefits, HR development, employee rights, and other HR issues, followed by a four-hour exam administered Dec. 6 in South Burlington.

Loller joined VHFA in 1998 as Director of Information Systems. She was promoted to her current position in March 1999.

"This certification represents a tremendous amount of initiative on Pat's part," said VHFA Executive Director Sarah Carpenter. "It also confirms what those of us who work with Pat already knew: She's as committed to serving the VHFA staff as much as she is to advancing her own professional skills."



Since HRCI began certifying in 1976, nearly 60,000 HR professionals have earned certifications. There are approximately 120 certified HR professionals in Vermont. (hrci.org, May 2003)

VHFA was established by the Vermont Legislature in 1974 to finance and promote affordable housing opportunities for low- and moderate-income Vermonters. Since its inception, the agency has helped more than 24,000 households with affordable mortgages and more than 6,700 families into affordable rental units.



Patricia Loller